



CAR TECHNICAL LEADER

THE TRUE SERVICE WARRANTY

**DRIVE IS YOUR'S  
SERVICE IS OUR'S**

India's No 1 Service Warranty Provider.



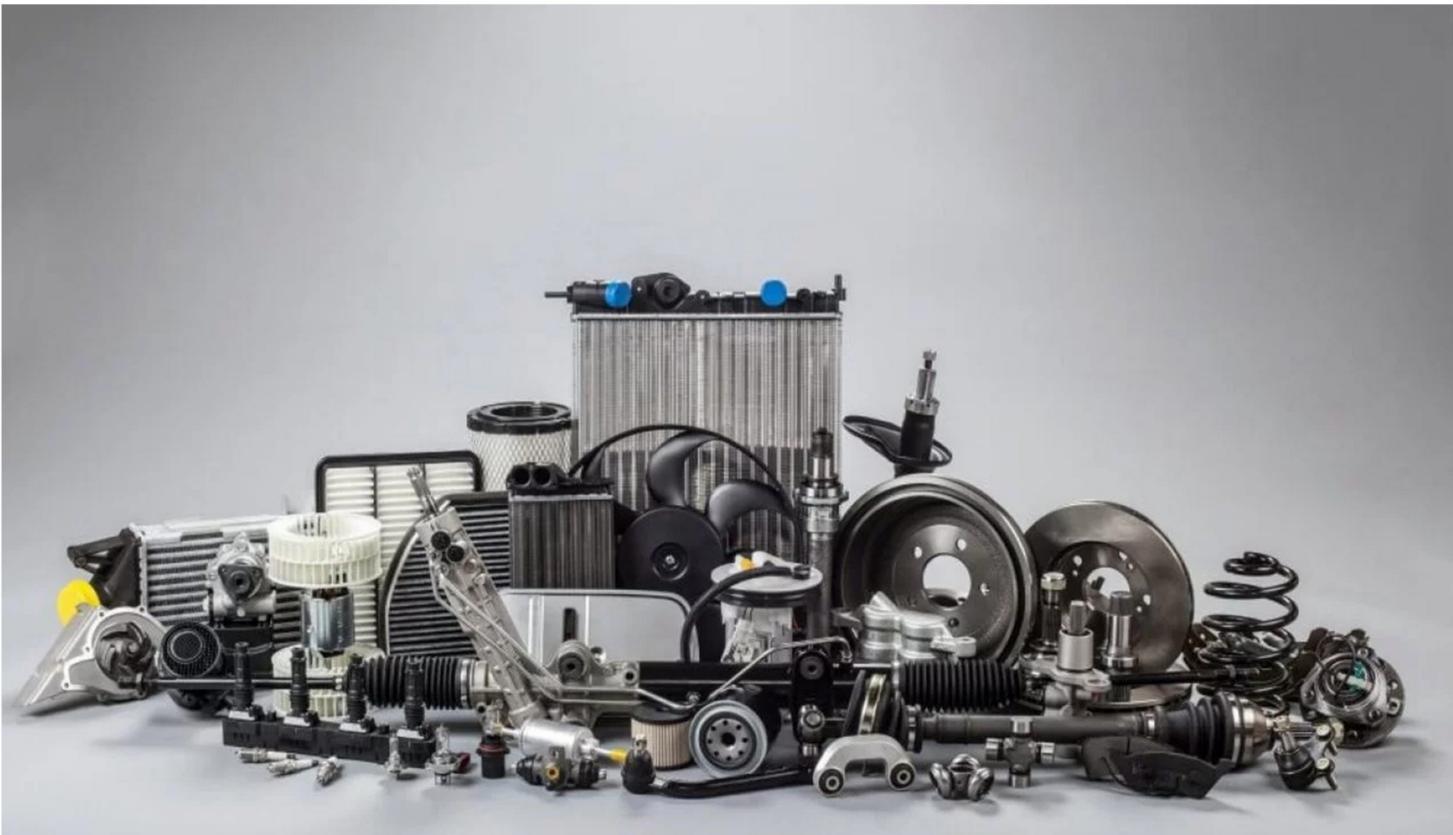


YOUR CAR, OUR CARE.

# DRIVE WITH CONFIDENCE

Go cashless with our assured service package.





## 4 IN 1 VEHICLE PROTECTION PLANS

Put your worries aside and just enjoy your road trip. You shouldn't have to wonder about what could happen to your car the next time you get in it.



★  
**Engine &  
Transmission Warranty**

★  
**Maintenance &  
Service**

**Roadside  
Assistance**

★  
**Clutch  
Warranty**

## ADD CONFIDENCE TO YOUR DRIVE.

We have designed the assured service package to provide best quality service for your car. We don't compromise in our service quality.

We understand how painful an unexpected car break down can be. We have a dedicated Roadside assistance support team to take care of emergency needs 24/7.

We understand that buying a car is challenge but maintaining it is a big challenge in anyone's life. Our customer first approach makes us the best reliable service provider for all your car needs.



# SECURE YOUR **INVESTMENT AND DREAM** WITH THE **BEST SERVICE PACKAGE.**



Car Technical Leader has designed the service package to save your money and expenses for maintaining and managing your car. Don't pay for your maintenance, we got you covered.

Car Technical Leader provides cashless service with the assured service package. Ensuring top quality of service and maintaining service record for a better Driving experience.



We guarantee peace of mind for our customer by providing engine and transmission warranty up to Rs. 500000/- \*



Our assured service plan not only protects your car but also help you save money and ensure peace of mind.

# FREE DOORSTEP SERVICES



## FREE GENERAL SERVICES

- + Engine Oil
- + Air Filter
- + Oil Filter
- + Coolant Top Up
- + Brake Oil Top Up
- + Wiper Fluid
- + Brakes Servicing
- + Tyre Pressure

1 Services/Per year

## FREE AC SERVICES

- + AC Gas Top up
- + AC System Check
- + AC Filter Clean

1 Services/Per year



## FREE HEALTH CHECKUP

- + Coolant Top Up
- + Brake Oil Top Up
- + Wiper Fluid Top Up
- + Air Filter Clean
- + Radiator Fan Check
- + Engine Oil Check
- + Electrical Check
- + Tyre Pressure Check

1 Services/Per year



## FREE BATTERY JUMP START

3 Services/Per year

Battery drains out after 3 years and possibilities of a jump start to start your car is high. This services come FREE' within our Roadside assistance Packages



## FREE PUNCTURE REPAIR

2 Services/Per year

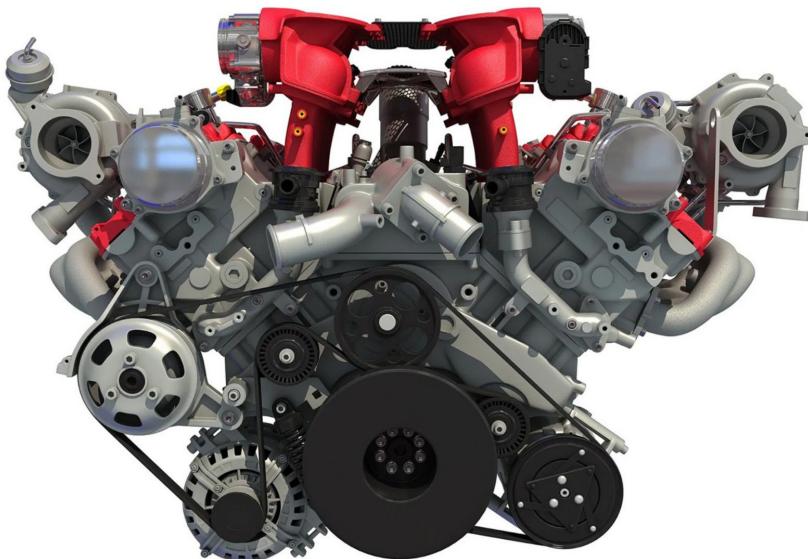
Tyre Puncture are common. we Know how frustrating it is to have a flat tyre where are going out. we provide FREE' puncture services anywhere in India



## FREE MINOR REPAIR

1 Services/Per year

We all love to travel . But there are many instances where car gets issues during your travel. An on-spot minor repair ensures a happy Journey,

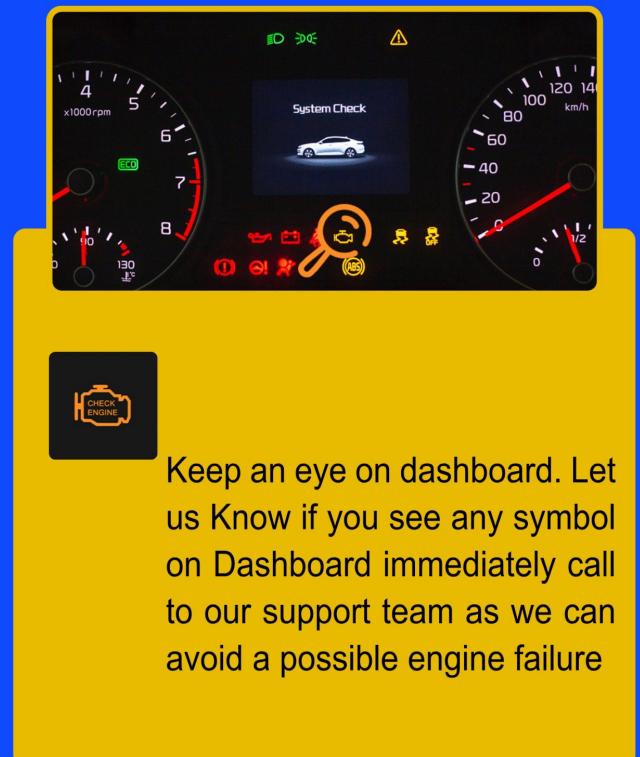


“ ”

*As the car ages the chances of Breakdown increases. Protect your holiday budget with Car Technical Leader service package by which you Can avail the service with no cost for Engine and Transmission repair*

Get Upto Rs 5,00,000 coverage for your Engine and Transmission repairs. We have Covered almost 90% of parts in Your Engine  
( conditions apply )

We have a dedicated claim support team assisting our customers on claims. We have covered your maintenance and services with roadside assistance in the warranty plan which should avoid engine and transmission failures. We guarantee your warranty.



Keep an eye on dashboard. Let us Know if you see any symbol on Dashboard immediately call to our support team as we can avoid a possible engine failure



## 1. General Service: ★

This package covers all your general services as mentioned below at any point of given time for a valid period once in a year.

1. Engine oil	6. Brake fluid.
2. Oil Filter	7. Coolant.
3. Diesel filter	8. A C Filter
4. Air filter	9. Lubricant
5. Gear box oil.	10. Washing & vacuum cleaning

Yearly  
Once



## 2. Brake service: ★

This package is mainly designed for your brake related services as mentioned below with the given time of period for once in year.

1. Front Brake Pad (R/L)	6. Brake cylinder
2. Rear Brake Lining (R/L)	7. Brake caliber (R/L)
3. Front Brake router (R/L)	8. Rear Brake wire
4. Rear Brake router (R/L)	
5. Brake Booster	

Yearly  
Once



### 3. Suspension: ★

This package is designed for the suspension which covers all your suspension related services in the given time period as per the package, which contains as below mentioned.

1. Front Wheel Bearing (R/L)	7. Front lower arm bush (R/L)
2. Rear Wheel Bearing (R/L)	8. Rear lower arm bush (R/L)
3. Front Shock observe (R/L)	9. Steering Ball joint (R/L)
4. Rear Shock observe (R/L)	10. Steering Ball joint end (R/L)
5. Front lower arm (R/L)	11. Front lower arm end (R/L)
6. Rear lower arm (R/L)	12. Front axle (R/L)



### 4. Engine: ★

As we all know engine is the main part in the car. So, we have specially designed this package for the engine to ease your all problem related to the engine. In this package we cover all the problem as we mentioned below within the given point of time.

1. Timing Belt	11. Gudgeon Pin Bearing	21. Water Pump
2. Timing Chain	12. Connecting bearing	22. Rocker Tappet
3. Fan Belt	13. Main Shaft bearing	23. Power steering oil seal
4. Timing tensioner Bearing	14. Connecting Rod	24. Engine bedding
5. Fan tensioner Bearing	15. Oil Seal	25. Radiator
6. Head gasket	16. Engine Packing kit	26. Turbo
7. Wall cap seal	17. Crank Case chamber	27. Oil cooler
8. Head valve	18. Heating Plug	28. Water jacket
9. Rings	19. Spark Plug	29. Steering Box
10. Piston	20. Diesel Pump Motor	



## 5. Clutch: ★

This package is designed for the clutch, which contain the below mentioned services related to clutch in the given point of time as per the package.

1. Clutch loading	7. Rear gear shifter
2. Clutch plate	8. Clutch wire
3. Clutch release bearing	9. Gear wire
4. Freewheel ring	10. Clutch cylinder
5. Gear box	11. Gearbox bedding
6. Gear shaft	



## 6. Electrical:

The problem related to the electrical will be payable, which will be as mentioned below.

1. Scanning	11. Central lock repair	21. Starter
2. ECM	12. Bulb	22. Dynamo
3. ECM coding	13. Battery	23. Fan motor
4. BCM	14. Plug wire	
5. BCM coding	15. Plug wires coil	
6. Imoblizer coding	16. Fuel pump motor	
7. Key Coding	17. Power steering motor	
8. Wiring repair	18. Relay	
9. Cluster Repair	19. Fuse	
10. Central Locking installation	20. Injectors	



# TIPS TO MAINTAIN YOUR CAR FOR A SMOOTH AND COMFORTABLE DRIVE

Properly maintaining your car is key to keeping it in top condition. It can also help ensure your safety, the safety of your passengers and your fellow drivers. Here are some ways to help keep your car running smoothly.

## INSPECT AND MAINTAIN TYRES

Inspect and Maintain Tyres:

Regular inspection and maintenance of your tyres will help prolong their lifespan and give you a good gas mileage. Car Technical Leader yearly maintenance plan includes features like checking tyre pressure, the PSI, tread depth and inflating and deflating your tyres accordingly.

## PERIODIC OIL CHANGE

When the engine starts oil flows inside it to carry dust and debris with it into the engine. Synthetic oil change helps to keep the engine clean by getting rid of the dirt and debris—thus preventing damage. With the Car Technical Leader Annual Maintenance plan, we do the periodic oil change once in a year.

## CHECK THE FLUIDS

The six fluids to be checked for the vehicle function and longevity are Engine oil, Coolant (Antifreeze), Power steering fluid, Brake fluid, Transmission fluid (in an automatic transmission vehicle, not a manual), and windshield washer fluid. With the Car Technical Leader annual plan, we do the periodic maintenance to enhance the life of the engine.

## TEST THE LIGHTS

A broken or burnt-out bulb is a safety hazard and might get you a ticket. If a bulb is out, you can book a service from the App so that our expert Car Technical Leader mechanics will do the check and determine whether it's the bulb or the fuse that needs replacing.

## REPLACE WINDSHIELD WIPERS

If your wipers aren't working like they used to, don't let the problem linger. Damaged or worn out blades can reduce visibility during a heavy rain or a snowstorm. With the Car Technical Leader Annual Maintenance plan, the windshield wipers will be checked and if required will be changed by our expert Car Technical Leader mechanics.

## HAVE YOUR BRAKES CHECKED

Your car's brake pads also require regular inspection. While driving, listen for any brake noise and pay attention to shuddering or vibrating from the brake pedal. With the Car Technical Leader Annual Maintenance plan, brakes are checked and cleaned. Even after that any concerns arise, please book additional service from our Car Technical Leader customer App. Our expert mechanics will look into the issue and resolve it at the authorised showrooms.

## WASH YOUR CAR

Your car is subjected to all sorts of elements from the road. Some of those elements are hazardous and are not only unsightly but can cause damage to paint and the under carriage. Please book a car wash from Car Technical Leader customer App to keep your car clean and sanitised.

## CHECK BELTS AND HOSES

Keeping your car's belts and hoses in a good shape can help keep your car running and may help you avoid a breakdown on the road. With the Car Technical Leader Annual maintenance plan, car's belts and hoses are checked and any maintenance if required will be done at authorised showrooms. Also you can book a car health check-up from the Car Technical Leader customer App.

# YOU DRIVE, WE MAINTAIN YOUR CAR

## DO'S

- 01** Contact Car Technical Leader when you see an check engine light indicator on dashboard
- 02** Contact Car Technical Leader if you see white smoke coming from Exhaust.
- 03** Contact Car Technical Leader if you notice slipping gears while driving
- 04** Contact Car Technical Leader if you notice shaking or grinding in engine
- 05** Regular replacement of other lubricants from time to time and check for leaks
- 06** Periodic Check For timing belt.
- 07** Periodic checkup for oil pump.
- 08** Contact Car Technical Leader if you notice Over heating of engine

## DON'Ts

- 01** Don't drive your vehicle if you see check engine light on dashboard.
- 02** Don't repair or service your vehicle at non - Car Technical Leader assist authorised Garage
- 03** Don't drive vehicle when you notice white smoke from exhaust
- 04** Don't drive your vehicle if you notice overheating of engine
- 05** Don't neglect periodic replacement of engine oil and coolant
- 06** Don't drive your vehicle if radiator fan is not working.
- 07** Don't use second hand parts or lubricants for the vehicle.
- 08** Don't drive your vehicle if clutch becomes hard and Don't ignore electrical failures connected to sensors/engine equipments

# WARRANTY ACTIVATION DETAILS (Customers)

## Customer Details

Date: \_\_\_/\_\_\_/\_\_\_

Name \_\_\_\_\_

Email \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_

## Vehicle Details

Activation Code:

Vehicle No. \_\_\_\_\_ Km. \_\_\_\_\_

Make \_\_\_\_\_ Model \_\_\_\_\_ Year \_\_\_\_\_

Fuel Type  Petrol  Diesel      Warranty  Yes  No

Insurance Type \_\_\_\_\_ Valid Till \_\_\_/\_\_\_/\_\_\_

## Engine & Transmission Warranty Card

This certificate extends the warranty of the car registration number described as \_\_\_\_\_ for a peroid of 1 year (365 Days) Starting from \_\_\_/\_\_\_/\_\_\_

This Warranty covers repair or replacement of Engine & Transmission unit at our Discretion. This Certificate does not Provide coverage or lost or accidental damage to the engine or transmission. This certificate is void if any part of the car is repaires or replaced by any garage or service center or mechanic who is not authorised by

**CTL SERVICES PVT LTD**

Engine No.

Chassis No.

Authorised Signatory



\* T&C Apply

# WARRANTY ACTIVATION DETAILS (Company)

## Customer Details

Date: \_\_\_/\_\_\_/\_\_\_

Name \_\_\_\_\_

Email \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_

Activation Code:

## Vehicle Details

Vehicle No. \_\_\_\_\_ Km. \_\_\_\_\_

Make \_\_\_\_\_ Model \_\_\_\_\_ Year \_\_\_\_\_

Fuel Type  Petrol  Diesel      Warranty  Yes  No

Insurance Type \_\_\_\_\_ Valid Till \_\_\_/\_\_\_/\_\_\_

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**CTL SERVICES PVT LTD**

Engine No.

Chassis No.

Authorised Signatory

\* T&C Apply



## WARRANTY EXCLUSIONS

Service inclusive and/or Repair inclusive is performed as mentioned in the plan details. The customer voluntarily opted to purchase Service inclusive/Repair inclusive packages, a value-added product offered by CTL SERVICES PVT LTD exclusively for personal use. To avail additional benefits by payment of additional costs are subject to customer discretion, Hence, CTL SERVICES PVT LTD intends to sell Service Maintenance Plans to the customer through authorized Sales Executives and online via <https://www.ctlservice.in> in India, subject to the terms and Conditions mentioned below. The customer hereby confirms that he has fully understood and accepted the same. All the packages refer to are mentioned as per service maintenance plan details on page 8, page 9 and page 10. Service and Repair Inclusive is only applicable to the original factory-built product specifications.

### DURATION OF PACKAGE COVERAGE (FOR ALL PACKAGES):

- The package commences at the vehicle's service defined warranty start date as per the agreement signed to date.
- Costs for services and repairs that were carried before the purchase of the package/s are not covered or cannot be refunded back.
- The package terminates when the time limit threshold is reached, which is 365 days from the start date of the signed agreement.

### EXCLUSIONS:

The following services are not included in the "Repair Inclusive"

1. Fuel and contamination in the fuel system and consequential damage.
2. Damage to paint finish, body, covers, and panels.
3. All kind of glass defects and/or accidental damages (e.g. mirrors, windows, headlight housing, optical distortion, spots, blurriness, etc.).
4. Tyres, wheel balance weights, and wheel damage.
5. Repairs for which the vehicle user is responsible (engine damage due to deficiency of oil, overdue oil change and participation in racing events).
6. Hydrostatic lock, flood and/or accidental damages.
7. Towing costs in case of break down.
8. Bulb Light etc.
9. Odours and dust accumulation-related defects like wiper washing system nozzles, etc.
10. Repair or results caused by the usage of original/non-original accessories.



**For detailed and other Terms & Conditions please get in touch with our Help Centre: [info@ctlservice.in](mailto:info@ctlservice.in) or 9845038869/9845038825**

### OTHER TERMS

\* Service inclusive and/or Repair inclusive packages are available for all used cars and all model ranges on sale in India.

\* The customer needs to order Service and/or Repair Inclusive by calling the Car Technical Leader Help Centre 9845038869. All servicing and jobs must be carried out at an Car Technical Leader Workshops or by Car Technical Leader Approved Technicians.

\*Service inclusive and/or Repair inclusive is transferable to subsequent owners but not transferable to another car at a Fee. For transferable to another, car ,call to Car Technical Leader Help Centre.

\* The customer can request for cancellation of Service Inclusive and/or Repair Inclusive Package within two weeks from the date of activation of the package provided no services have been availed on the car under any scope. No cancellation or refund will be made after the above-stated period.

In the event the vehicle covered under Service Inclusive and/or Repair Inclusive is involved in an accident rendering it beyond economical repairs/total loss, Car Technical Leader Services maintenance Plan Services Inclusive and/or Car Technical Leader Repair Inclusive cover will be annulled and no reimbursement will be made for the remaining period of the validity. No cancellation request can be processed either.

\* There are no refunds for past service jobs.

Car Technical Leader reserves the right to discontinue, alter, adjust, add or remove any packages, the scope of services, exclusions, inclusions, etc. without any prior notice. Please talk to us for latest Terms and Conditions, prices, etc

\* The construction, interpretation, and meaning of the provisions of these Terms and Conditions shall be determined in accordance with Indian law. The Bangalore Court shall have exclusive jurisdiction and it is not covered under the Service/ Maintenance Package.

1. Accidental and general damages caused by external forces, collision, flood, corrosion, fire, theft, rat bite or any consequential damages occurred due to external factors and not related to any manufacturing defect.
2. All adjustments like Wheel Alignment, Balancing, Head light alignment etc
3. Body and Paint surface related concerns.
4. Schedule Maintenance related parts like lubricants, filters, brake fluids, steering fluids, drive Belts, spark plug, Coolant, wiper, etc as applicable.
5. All consumables like Brake Cleaners, Grease, Ac gas, additives, Fuse and Relay.
6. Complete Exhaust system like Silencer pipe, Muffler, Catalytic Converter, Diesel Particulate Filter
7. All batteries like Starter battery, Auxiliary Battery, Remote key battery.
8. All light assemblies including Headlights, Tail lights, fog lamps.
9. All wear and tear parts like wheels, Brake pads and Discs, Clutch plate, Suspension related rubber parts like, bushes, Shock absorbers, Boot shock absorber, Air suspension struts, Air Bellows, Sunroof rail, Sunroof Guide, pulleys, Plastic and Rubber parts.
10. All rubber mountings like Engine mountings, Transmission mountings, exhaust pipe mounting.
11. Charges towards Diagnosing, Checking/testing, Software updates and Adaptation.
12. All accessories and external fitted parts like entertainment system, add on kits.
13. Multimedia remote, centre locking remote, Dashboard, centre console, Arm rest, Clock, Roof lining, Sunroof curtain, Floor carpets, Sound and heat insulations.
14. All consequential damages caused due to factors like water seepage/ingress to electric and non-electric components.
15. All failures reported due to delay or lapse in carrying out scheduled maintenance/repairs at CAR TECHNICAL LEADER Workshops.
16. All consequential damages or failure due to fitment/usage of non-genuine spare parts, lubricants or accessories.
17. All consequential failures reported due to usage of adulterated or wrong fuel.
18. All Pre-existing defects observed/captured during evaluation or reported before the issue of the policy until it is rectified from Car Technical Leader
19. All warranty claims repair/replacement will take 10-15 days to get completed after all approvals.
20. All claims reported on a vehicle which was declared cash loss/total loss by insurance or any competent authority and then repair.
21. All failures and consequential failures reported due to continuous usage of vehicle in spite of getting fault codes or failure to identify the problem in the vehicle.
22. Car Technical Leader policy has a cooling period of 10 days, any claim registered within this period will not be covered or approved
23. "windshield damage is not covered under the package and any replacement costs will be payable by the customer"
24. if the repair is major it is necessary for the customer to come to the service centre, but if the repair is minor doorsteps facilities can be provided
25. If something goes wrong with the car while travelling outside bangalore, the towing can be provided by our service centre but the amount has to be paid by the customer.

**Note : Car Technical Leader reserves the right to make improvements, change the features or design of all Car Technical Leader coverage plans at any time**

## **CAR TECHNICAL LEADER**

### THE TRUE SERVICE WARRANTY COMPANY

**For Queries 9845038869/ 9845038825 | [info@ctlservice.in](mailto:info@ctlservice.in) | [ctlsrvc@gmail.com](mailto:ctlsrvc@gmail.com)**

**CTL SERVICES PVT LTD No 148 / 1 BELLAHALLI KANNUR MAIN ROAD BANGALORE 560064**